



Richard Palmer F. M. E. T. A. F. I. S. M. M.

Toastmaster & Master of Ceremonies

for your special occasion



The Dutch House ♦ 32 Sunrise Avenue ♦ Chelmsford ♦ Essex ♦ CM1 4JP
 Tel: 07971 409977, 01245 222392 Freephone 0800 1438687

Performance Quality Survey

I value your comments and would like to know your feelings about the experience you have had with me.

Please rate your satisfaction with a tick in the relevant box where 1 is poor and 5 is excellent.

How you rate me	Poor 1	2	3	4	Excellent 5
When you first enquired about my services, were you dealt with courteously?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was my quotation informative and helpful?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did I ask you the right questions to enable me to get it right for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I on time?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I dressed smartly enough for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did I make a difference to your function?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Please state how.....				
Did I help with the smooth running of your event?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I helpful at your event?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Were my announcements clear and correct?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Was I loud enough?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Did I work in the correct style for you?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Overall experience?	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>
Any other comments?					

I always value your comments and welcome your feedback, so if you have any issues or suggestions please feel free to speak to me. **I will reward any useful feedback that will allow me to improve my service, in an appropriate manner.**

Your name

Address

Post Code

Telephone numbers

Venue

Date of function

